

# **Livability New Court Place Hertfordshire**



## **Support**

**+ Empowerment**  
**+ Community**

**It all adds up to**

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# **Livability**

# Welcome + Choice + Personalised



**'When I came to New Court Place I was not very self sufficient. With the help of staff, I can now do so many things. I am always out in the community on my own. I have a job in the local nursery and regularly visit church without any support at all. I am a very well known part of the community now.'**

**Sarah, resident**





# Welcome to Livability

**Livability New Court Place in Hertfordshire, is a residential home with nursing care for 24 adults with physical and intellectual disabilities, plus respite care and services for 16-18 year olds.**

The service takes a person-centred, flexible approach. Together and with the people that use our services, we create bespoke care and support plans that meet personal goals and needs to suit those we support.

With nurses on duty every day, the co-produced, holistic care plans are tailored to each person's needs. Our staff work to create social and development programmes that suit each person.

Our active support model maximises residents' independence and monitors outcomes, in choosing activities in the home and community. We work closely with local colleges on partnerships that support residents' ambitions.



**Gladys Quinn**  
**Manager**

# **Accessible + Modern + Friendly**



## **What can you expect?**

### **About the home**

Livability New Court Place is a large accessible building. Our spacious and welcoming environment provides modern facilities with daily nursing care.

### **Our large en-suite flats include:**

- A bedroom
- Living area
- Kitchenette with adjustable fittings
- Ensuite bathroom

### **Other facilities:**

- Large communal spaces provide the perfect place to relax or to have fun
- Assistive technology enables residents to control their own room environment
- Wheelchair friendly building
- Garden area and outdoor seating



## Community connections

With an active network of supporting services and community partners, people that live at Livability New Court Place enjoy opportunities to pursue a wide range of recreational activities in the local area. The home is well situated, within easy reach of the town centre, including shopping, cinema and restaurants. The area is served by a good train service, with train lines leading into London and surrounding areas.

## Our staff and values

Our dedicated and professional team are carefully chosen for their skills and compassion. Our nursing care is in place for 7 hours a day, providing residents with personalised care through a keyworker system. Our supportive staff prioritise wellbeing and safeguarding.

They have extensive experience of empowering people to live their lives. Working to Livability's values, we are open, enabling, inclusive and courageous in all that we do.

# **Independence + Confidence + Enabling**



**'I have always struggled with my weight. It was about time to change that. With the help and support of staff and my doctor I became a vegetarian. I can honestly say I am more comfortable now with my weight loss thanks to the support from all at New Court Place.'**

**Michelle, resident**





# Our approach

Together and with the people that use our services, we create bespoke care packages that help people live the life they want to lead.

## **Person-centred and flexible**

Livability puts the person at the centre of their care planning. We help individuals work out what their care needs are, choose the support they want and have control over their life.

## **Growing wellbeing**

We enable connections that help people thrive. Personal health and wellbeing does better when people enjoy supportive networks. We enable the people that use our services to follow their interests and get involved in their community.

## **Working with strengths**

Our focus is on looking at the strengths people have, rather than what they lack. We help people make use of their skills, knowledge and relationships.

## **Supporting spirituality**

Livability has a broad and inclusive Christian ethos. People of all faiths and none are welcomed. We believe in the equality and unique value of every person, supporting everyone to discover and fulfil their potential.

## **Continuous improvement**

Livability strives to deliver services of the highest quality and constantly seek to improve through listening, reflection, learning and action.

**Livability New Court Place is part  
of the Livability family of services.**

Livability is the charity that exists to support disabled people to live a life that adds up for them.

Working together and with the people we support, we tackle barriers that impact disabled people, to enable better wellbeing and participation for all.

Delivering a wide range of care, education, vocation and rehabilitation services, we strive to grow community connections that help people thrive.

**It all adds up to**

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# Livability

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