

Livability Wall Street Hereford



Support

+ Empowerment
+ Community

It all adds up to

Livability

Welcome
+ Choice
+ Personalised



**'I love the building
and the company
here. I feel safe.'**

**Maurissa, who lives
at Wall St.**



Welcome to Livability

Livability Wall Street is a residential purpose built home located in the city centre of Hereford. The service provides residential care, supported living and respite care.

Our caring and friendly team specialise in supporting people with cerebral palsy, multiple sclerosis and acquired brain injury or stroke.

People that live at Livability Wall Street have a lot of individual choice, with active support from staff.

We know that everyone's needs and aspirations are different – that all sorts of things add up to a flourishing life. Together, with the people that use our services, we create care and support plans that supports personal goals and needs.



**Sally James Layton
Manager**

Accessible + Welcoming + Friendly



What can you expect?

About the home

Our accessible and spacious environment provides modern facilities, communal and individual spaces for people that live at the home.

These include:

- Accessible courtyard and garden space with raised flower bed and pond.
- Ensuite/individual toilet and wash facilities.
- 8 ground floor studio apartments (31 metre squared).
- 2 self-contained flats with kitchen and bathrooms with bath or level access showers.
- Self-decoration of rooms - residents can choose their preferred colour scheme.
- Easy access to town.
- 2 communal bathrooms: level access shower, W.C.; adjustable bath and sluice.
- 2 communal kitchens, providing fridge, freezer, microwave, oven/hob, dining table and individual storage space.
- Communal lounge with TV, video and music system.
- Laundry room, 2 large washing machines and 1 large tumble dryer.
- Lift and automatic doors throughout the building.

Community connections

With an active network of supporting services and community partners, people that live at Livability Wall Street enjoy opportunities to pursue a wide range of recreational activities in the local area. These include arts and crafts, gardening, sports and fitness.

We are located in the city centre of Hereford with a reliable local cab service and public transport networks.

Our staff and values

Our dedicated and professional team are carefully chosen for their skills and compassion. They have extensive experience of empowering people to live their lives. Working to Livability's values, we are open, enabling, inclusive and courageous in all that we do.

"We take on things that are very hard to organise so that people can achieve their dreams and have the best quality of life possible. It's about not seeing any restrictions, but just seeing people and their love of life - that's why we do our job."

Sally James Layton, Manager

Staff + Confidence + Enabling



**'It's a nice service -
they help me grow
in confidence.'**

**Tom Evans, who
lives at Wall St.**

Our approach

Together and with the people that use our services, we co-produce care packages that help people live the life they want to lead.

Person centred and flexible

Livability puts the person at the centre of their care planning. We help individuals work out what their care needs are, choose the support they want and have control over their life.

Growing wellbeing

We enable connections that help people thrive. Personal health and wellbeing does better when people enjoy supportive networks. We enable the people that use our services to follow their interests and get involved in their community.

Working with strengths

Our focus is on looking at the strengths people have, rather than what they lack. We help people make use of their skills, knowledge and relationships.

Supporting spirituality

Livability has a broad and inclusive Christian ethos. People of all faiths and none are welcomed. We believe in the equality and unique value of every person, supporting everyone to discover and fulfil their potential.

Continuous improvement

Livability strives to deliver services of the highest quality and constantly seek to improve through listening, reflection, learning and action.

**Livability Wall Street is part of the
Livability family of services.**

Livability is the disability charity that connects people with their communities.

Through a wide range of disability care, education, training and community services, we promote personalised support, inclusion and wellbeing for all.

Together, we work to see people take part, contribute and be valued. We put the elements in place that all add up to livable lives and communities.

Livability is a proven and trusted provider of disability care and community projects throughout the UK.

It all adds up to

Livability

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